

Symantec Reseller Activation Guide



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Overview

Before you purchase Symantec subscriptions for your customers, you must activate your Reseller account for Symantec orders. The activation process:

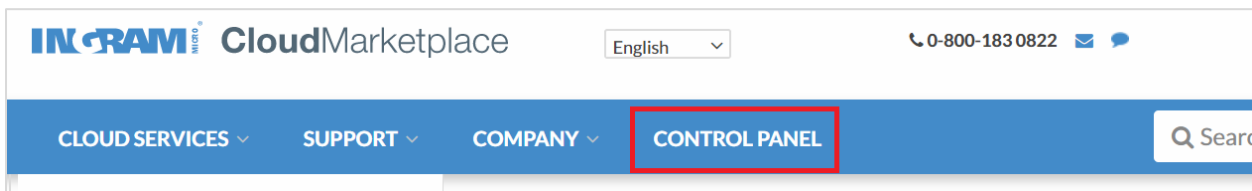
- Prompts you to specify your Symantec Partner ID if you already have one
- Generates a Symantec Partner ID if you don't already have one
- Optionally provisions an instance of the Symantec Partner Management Console, a web-based console designed to make it easier for you to monitor and manage Symantec Endpoint Protection Cloud on behalf of your customers.

Note: If you don't activate your Reseller account, your Symantec orders will fail.

Activate Your Reseller Account

To activate your Reseller account:

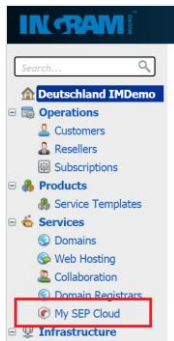
1. Log into the Ingram Micro Cloud Marketplace, and click **Control Panel**.



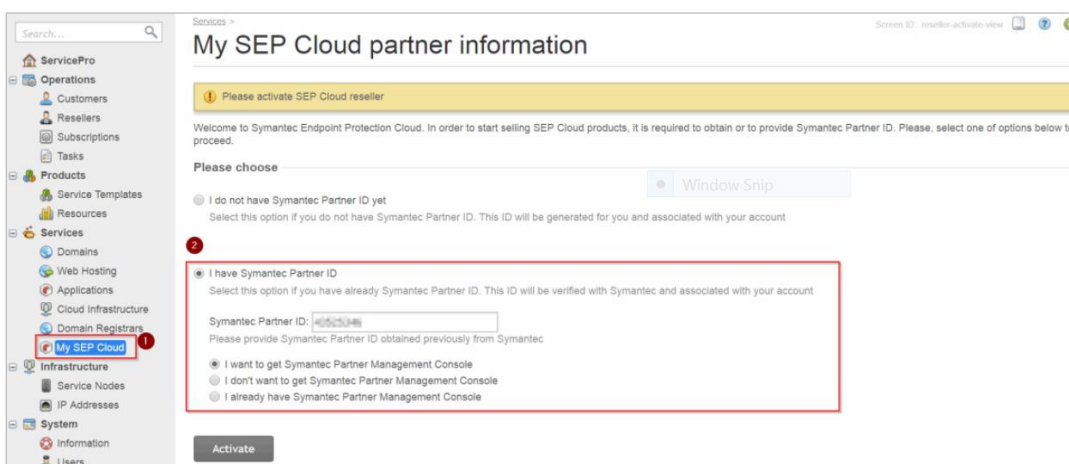
2. From the top navigation bar, click **Operations**.



3. From the left navigation bar, click **My SEP Cloud**.



4. Specify if you already have a Symantec Partner ID.
5. Select if you want to provision the Symantec Partner Management console.
6. Click **Activate**.



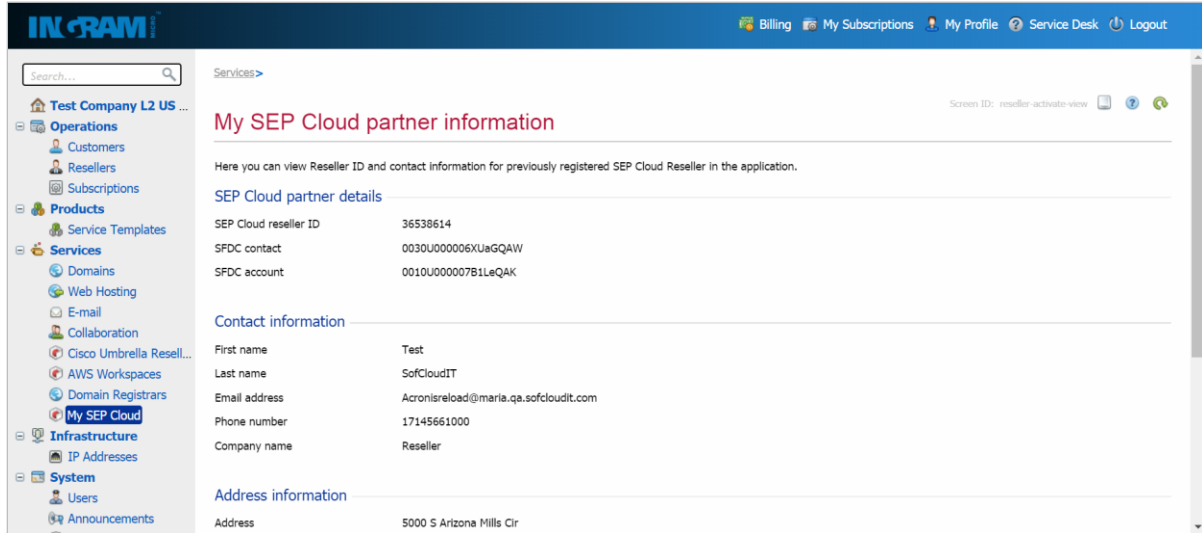
Enable the Partner Management Console for an Active Account

To enable the Partner Management Console for a Reseller account that has already been activated:

1. Log into the Ingram Micro Cloud Marketplace, and click **Control Panel**.
2. From the top navigation bar, click **Operations**.
3. From the left navigation bar, click **My SEP Cloud**.
4. Click **Enable Symantec Partner Management Console**.

After You Have Activated Your Account for Symantec

When your account is active, the My SEP Cloud section displays your SEP Cloud Partner information. Click Edit at the bottom of the section to edit your information.



Note: Don't edit your SEP Cloud Partner Details unless advised to do so by Ingram Micro or Symantec technical support. If our SEP Cloud Reseller ID is incorrect, your Symantec orders will fail.

If you enabled the Symantec Partner Management Console, Symantec will send an email to the address of the Administrative Contact for your Reseller account. The email will contain instructions on how to onboard to the console.